

GEMC

GreyStone Power brings you

Georgia[®]

M A G A Z I N E

Capital credits
page C

**Heating system
maintenance**
page G

OCTOBER 2025

**Don't miss
the Annual
Meeting
Oct. 11
page I**

Bring this magazine to the meeting for ease of registration!
www.georgiamagazine.org





Photo Credit: Matt Odom

MILLER'S MINUTE

EVERY LITTLE BIT COUNTS

Here at GreyStone, we are always looking for ways to help our members save money and energy. This is why we encourage our members to use fee-free payment options, rather than making single-use payments that incur a fee. Those fees are paid directly to our payment processor. As a not-for-profit co-op, we feel that those members who use this service should pay the fee, rather than passing the cost along to all customers.

Every little bit adds up, which is why we offer convenient, fee-free payment options such as our payment kiosks, drive-thru, night drop, bank draft and credit/debit card draft. Members can also mail a check or schedule payments through their bank.

Throughout our service area, we offer more than a dozen payment kiosk locations, including 24-hour locations in Carroll, Cobb, Douglas, Fulton and Paulding counties. We'll keep exploring possible new kiosk locations and looking for other ways to better serve you. Another opportunity to learn about how we've been working for you is fast approaching. We hope you'll join us for our drive-thru Annual Meeting on Oct. 11!

- Gary
Gary Miller,
President/CEO

The GreyStone Connection, which wraps Georgia Magazine, is a quarterly newsletter published by GreyStone Power to keep you informed about the cooperative you own.

BOARD OF DIRECTORS

Genevieve Cole, Chair, District 1, Paulding and Bartow counties

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Charisse Braxton, District 9, Cobb County

LOCATION

3400 Hiram Douglasville Hwy.

Hiram, GA 30141

CONTACT US

Main 770-942-6576

Outage 1-866-GREYSTONE (473-9786)

OTHER WAYS WE SERVE YOU

Co-op Connections® Card, 770-370-2436

EMC Security, 770-370-2030

Gas South, 1-855-802-2768

Go Energy Financial Credit Union, 470-514-3000

Operation Round Up®, 770-370-2080

SurgeMaster Plus, 770-370-2070

Cooperative Solar, 770-370-2070

DOWNLOAD OUR APP

The GreyStone Power app allows you to pay your bill, view billing history and electricity use, and verify payments. This secure app allows members to view an outage map and report an outage.

Download the app from the App Store or Google Play on your mobile devices.

FIND THE BOLT AND ENTER TO WIN!

Find the hidden lightning bolt (⚡) in the following GreyStone pages and send us an email to MemberMatters@greystonepower.com with the subject line: Find the Bolt!

Include the following information in the email: the page you found the lightning bolt on, your full name, your phone number and your member account number. You will be entered into a drawing for a \$50 Visa gift card.

GreyStone Power is an equal opportunity provider and employer. Not available in the EU



The GreyStone Power Foundation, Inc. Scholarship, which is funded by members who donate to Operation Round Up®, was awarded recently to five students in the cooperative's service area. Winners of the \$3,000 scholarships included students (pictured above, from left): Nathaly Alvarez-Galdamez, Blandine Saint Jean, Subasakti Chandrasekaran, Matthew Johnson and Christopher Glass.

The scholarships are given based on academic performance as well as school and community activities and are made possible by GreyStone members who agree to round up their electric bills to the next dollar. The cost per month to assist worthy students like these, as well as charitable organizations throughout the service area, is no more than 99 cents per month for participating members.

Nathaly Alvarez-Galdamez graduated from Alexander High School and will attend Emory University. Blandine

Saint Jean graduated from Paulding County High School and will attend Georgia Southern University. Subasakti Chandrasekaran graduated from Alexander High School and will attend Georgia Tech. Matthew Johnson currently attends the University of West Georgia and studies political science. Christopher Glass graduated from Chapel Hill High School and currently attends Toccoa Falls College.

"We are so grateful to our 29,000 members who contribute to Operation Round Up, the foundation's fundraising program, so that we can recognize worthy students such as these, as well as help those who need help in our community," says Marcus Carter, chairman of the foundation board.

Members who would like to sign up to participate in Operation Round Up can do so online at www.greystonepower.com/ORU.

Get high-speed fiber internet with GreyStone Connect!

With progress being made every day to our unserved and underserved communities, high-speed fiber internet is within reach. We are excited to share that over 2,500 members now have GreyStone Connect service. To determine availability in your area, visit GreyStoneConnect.com and use the "check availability" tool for your home or business. Members in available areas* may select their internet package and add themselves to the fiber installation schedule, including the newly opened zones!

*Our online map shows general coverage areas and is not to scale.





A white mailbox with a red handle is in the foreground, slightly out of focus. In the background, there is a suburban street with houses, trees, and a clear sky. The overall scene is bright and sunny.

Capital credits: Your check is in the mail!

GreyStone's philosophy as a cooperative means you reap the benefits for which the cooperative was formed. Instead of assigning money at the end of each year to nonmember shareholders, we return it to those who own and use GreyStone Power – you, the member. And we do this in the form of capital credits checks.

These capital credits are GreyStone's way of returning a portion of your investment in the cooperative to you. You have helped the cooperative to be the success that it is today.

We are happy to report that due to GreyStone's strong financial condition, we are returning \$10 million to current and former members! This capital retirement represents margins earned by GreyStone during 2004, 2005 and 2024. The amount of your check is based on how much electricity you purchased during those years. Over the past 89 years that we've been in business, a total of \$205.3 million has been returned to our members.

GreyStone members also enjoy some of the lowest electricity rates in the state among Georgia's 41 electric membership corporations (EMCs), according to the Georgia Public Service Commission's rate surveys, as reported at psc.ga.gov.

At GreyStone, we are focused on making life better in the communities we serve.



THINGS TO KNOW



COME PARTICIPATE in the business of your cooperative during this year's drive-thru Annual Meeting of Members, on Saturday, Oct. 11.



Drive-thru registration hours are 8-10 a.m. Members will NOT be allowed to exit their vehicle at any time.



Bring your QR Code and ID for fast registration in our FAST PASS lane! Look for your customized code on the front of the October *Georgia Magazine* or in the September *eConnect* (email newsletter).



The GreyStone Power member (whose name is ON THE BILL) must be present to register. Members can begin arriving at 7:30 a.m., but to avoid traffic issues, please do NOT arrive before 7:30 a.m. Registration lanes will not open until 8 a.m.

Life is busy. We get it.

This year, we are excited to bring back our **drive-thru Annual Meeting**, allowing you to keep your commitments and still join us for GreyStone updates and a chance to win the Grand Prize truck!

Join us Saturday, Oct. 11

REGISTRATION
8 to 10 a.m.

**QR Code
FAST PASS
lane!**



LOCATION

GreyStone Headquarters
3400 Hiram Douglasville Hwy.
Hiram, GA 30141



LOOK FOR ENTRANCE SIGNS OFF HWY. 92 AND RIDGE ROAD.

GreyStone Nondiscrimination Statement

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the State or local Agency that administers the program or contact USDA through the Telecommunications Relay Service at 711 (voice and TTY).

Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at [How to File a Program Discrimination Complaint](#) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Mail Stop 9410, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.

USDA is an equal opportunity provider, employer, and lender.

**GREYSTONE IS 33% (\$99!)
CHEAPER THAN THE LOCAL
INVESTOR-OWNED UTILITY***

*According to the 2025 Summer Residential Rate Survey, comparing rates at 1,500 kWh.



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Making Life Better



EFFICIENCY 101

Heating System MAINTENANCE

Now is the time to schedule annual maintenance for your home's heating system. During fall months, HVAC technicians are typically less busy, making this an excellent time for maintenance and any necessary repairs before the winter months. A qualified technician can clean filters, check for leaks and ensure all system components are working efficiently to keep your home cozy and warm when the temperatures begin to drop.

Home heating accounts for a large portion of winter energy bills, and no matter what kind of system you have, you can save energy and money by regularly maintaining your equipment. Combining proper equipment maintenance and upgrades with recommended insulation, air sealing and thermostat settings can save you about 30% on your energy bills.

Check to see if any air vents around your home are blocked by furniture, curtains or other items. Obstructed vents force your heating system to work harder than necessary and can increase pressure in the ductwork, causing cracks and leaks to form. If necessary, consider purchasing a vent extender, which can be placed over a vent to redirect air flow from underneath furniture or other obstructions.

Taking steps to help your home heating system run more efficiently can reduce energy use and lower your winter bills.



GreyStone Marketplace offers

The GreyStone Marketplace will have Simply Conserve air purifiers on sale for 40% off from Nov. 12 through Dec. 2. This air purifier is designed to improve your wellness, effortlessly save energy and lower utility bills. It features a medical-grade True HEPA H13 filtration system that removes 99.97% of airborne contaminants. Its clinical cleaning capability includes a pre-filter for removing particles and a carbon filter for scrubbing offensive smells. Also, members can save 40% off Simply Conserve advanced power strips from Nov. 12 through Dec. 2. Visit greystonepowermarketplace.com.

improving service

FOR GREYSTONE MEMBERS

Levelized billing

This plan allows you to level out your monthly electric costs using a rolling 12-month average. It's offered to qualified residential members who meet the requirements.

How does levelized billing work?

- Your current month's bill and the most recent 11 months of bills are added up, then divided by 12 to get the monthly average. Sales tax, franchise fees and other credits and debits are applied, and the result is what you are billed.
- The calculation is done every month, so the average billing amount will vary month-to-month.

Eligibility Requirements

- Account must have a zero balance and a minimum of 12 months' history.
- Account must have no more than two late payments in the last 12 months.
- The exact bill amount must be paid by the due date each month.
- Partial payments or past due payments automatically disqualify the account and normal billing will resume.*
- If taken off of the plan, you must wait 12 months before reapplying.
- Prepaid accounts are not eligible.

*When an account is removed from levelized billing, the balance will "true up." There may be a balance due depending on the actual account balance. If there is a credit, it will go toward your upcoming bill(s).



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Join us for the 88th Annual Meeting!

DON'T MISS THE ANNUAL MEETING!

On Saturday, Oct. 11, from 8-10 a.m., GreyStone Power invites members to the 88th Annual Meeting of Members! GreyStone will once again host a drive-thru meeting to allow members to participate in the event without disrupting the schedule that many families have on the weekends.

Our registration hours of 8-10 a.m. will allow members to stop by at their leisure on the way to their next event. To simplify registration, members can bring their personalized QR Code, found in the label on the cover of the October *Georgia Magazine* or in the September *eConnect* (email) newsletter, to access the Fast Pass registration lane.

Registered members at the Annual Meeting will receive a free gift. The member (whose name is on the bill) must be present to register and be prepared to show an ID. If members do not have their QR Code, they can register using their electric bill, along with a photo ID. You cannot register for someone not in attendance or if you are not a member of GreyStone Power.

The event will be at GreyStone's headquarters at 3400 Hiram Douglasville Highway in Hiram, with members entering from the designated Highway 92 or Ridge Road entrances. We ask that members not use the primary member entrance (at the intersection of Pine Valley Road), but leave that open for members wishing to access the kiosk. Gates will open at 8 a.m., and we ask that members not arrive any earlier than 7:30 a.m. to avoid traffic concerns. Members will not be allowed to exit their vehicle at any time during the event.

Members will have the opportunity to win door prizes and the grand prize, a 2014 Ford F-150 4x4 pickup truck retired from the co-op's fleet! Prize drawings will be held on Monday, Oct. 13, from the list of registered members. The winners will be notified via phone and/or email. If you have moved, or any of your contact information has changed, please update your contact information through our self-service features or by calling 770-942-6576. If you win, we want to let you know so you can claim your prize.

Visit greystonepower.com to learn more!

Member Gloria Jean Lockett, left, was the winner of 2024's grand-prize giveaway, a truck retired from the GreyStone fleet.





Dear Ballengers,
We'll take care of the reliable power.
You keep the sleepovers worth sleeping over for.

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Weekends are all about popcorn, movies, sleeping bags and probably too much candy. Definitely not thinking about your power company. GreyStone Power has you covered, with a 99.98% reliability rating. We're out all year trimming over 700 miles of trees, and using advanced drone imagery to spot problems before they happen. So let the chaos begin, without once thinking about your power company.

Reliably Yours,



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GreyStone Power is an equal opportunity employer and provider.

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