October 2018 GreyStone Member News





MILLER'S MINUTE GREYSTONE GIVES

Twenty years ago in November, GreyStone Power began Operation Round Up, administered by volunteers who serve on the GreyStone Power Foundation, Inc. Board, as a way to be a more giving partner to our community. Due to over 23,000 of you who agreed to round up your electric bill to the next dollar, together we have helped our neighbors by donating to charitable organizations throughout our service area. In 2017 alone, we helped 100 nonprofit organizations, donating over \$158,000.

As we end 2018, a new initiative will encourage and enable our employees to volunteer to 501(c)(3) charities as our representatives. Employees will be given eight working hours annually to volunteer their time to charitable organizations. Watch for our blue shirts around the community as we begin lending assistance through GreyStone Gives.

Since 1936 when GreyStone began, we have been working to improve the quality of life for our members through electricity and other services, programs and products that you requested, like EMC Security, Gas South, and GEMC Federal Credit Union. Making life better for us all—that's the GreyStone way.

Garn Gary Miller President/CEC



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The GreyStone Connection, which wraps GEORGIA Magazine, is a quarterly newsletter published by GreyStone Power to keep you informed about the cooperative you own.

BOARD OF DIRECTORS

Milton Jones, Chair, District 7, Fulton County Maribeth Wansley, Vice Chair, District 6, Fulton, Favette, Coweta counties Jim Johns, Secretary-Treasurer, District 8, Douglas County Genevieve Cole, District 1, Paulding, Bartow counties John Walton, District 2, Paulding County David Hagenow, District 3, Douglas, Paulding counties Neal Dettmering, District 4, Carroll, Douglas counties Jennifer DeNyse, District 5, Carroll, Douglas counties Lucy Andres, District 9, Cobb County

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Outage 1-866-GREYSTONE (473-9786)

OTHER WAYS WE SERVE YOU Co-op Connections® Card, 770-370-2436 EMC Security, 770-370-2030 Gas South, 1-866-563-8129 GEMC Federal Credit Union, 770-949-3557, 770-445-2800 Operation Round Up[®], 770-370-2080 SurgeMaster Plus, 770-370-2070 Cooperative Solar, 770-370-2252

*Please note address change. Learn more on page J.

Not available in the EU



Sign up for solar at our Annual Meeting on Oct. 13!

Why did GreyStone decide to offer solar? "We had been hearing from our members that they wanted solargenerated power. Most people believe any home can have rooftop solar successfully installed. The National Renewable Energy Laboratory estimates only about 25 percent of the residential rooftops in the U.S. are suitable for on-site solar generation," says GreyStone President/ CEO Gary Miller. "The great thing about

GreyStone Cooperative Solar is that no matter what your home's situation, you can participate in solar energy production." Participating members help support the growth of solar power. Renewable energy, like solar, has been a focus of GreyStone Power since 2001 when the co-op joined 15 other co-ops in Georgia to create Green Power EMC, which leads renewables research and implementation. Today 38 cooperatives participate.

AROUND GREYSTONE SOI AR

Two years ago in October 2016, GreyStone Power celebrated a historic time in the 82-year history of GreyStone. For the first time, members were able to sign up for solar power without the obstacles of owning their own system.

In January 2017, solar power began to be generated at the co-op's own solar farm in Paulding County at Ridge and Laird roads.

The potential for solar power farms built by electric companies was just beginning to be realized. Many GreyStone members were among the first to purchase solar power without the hassles (solar made easy), at the October Annual Meeting, and in one month and one day the first 750 blocks being offered were sold out.

GreyStone added 750 additional blocks into the package from the co-op's Hazlehurst facility, and over half of those have sold out to date. The price has been reduced from \$25 per block monthly to \$22 per block monthly.

Only 361 blocks remain to be sold. For more information, visit www.greystonepower.com or call 770-370-2070.



GreyStone employee, daughter help raise funds for WSB Care-a-Thon

or 18 years, News 95.5 & AM 750 WSB has aired an annual broadcast known as Care-a-Thon, which shares inspiring stories about children's battles with cancer. During this broadcast, listeners are encouraged to donate to provide further aid to cancer patients.

Because of this broadcast and the numerous donations provided by charitable individuals, the Aflac Cancer and Blood Disorders Center of Children's Healthcare of Atlanta can research and provide worldclass care to children battling cancer and other blood disorders.

GreyStone Lineman Scott Buchanan had the opportunity to share his daughter Emrie's story with WSB and show how Care-a-Thon has positively affected their family.

It was during the holidays that curly-haired, 2-yearold Emrie had what doctors initially believed was an eye infection. Upon further investigation, a biopsy confirmed that the swelling around Emrie's eyes was actually a side effect of acute myeloid leukemia, also known as AML.



The Buchanan family joined the GreyStone Power team for the 2018 Paulding County Relay For Life event, which raises funds for the American Cancer Society.



GreyStone Lineman Scott Buchanan and his daughter, Emrie, have raised funds for children battling cancer.

When Emrie began to lose her hair due to chemotherapy, her mom, Jamie, carefully snipped off her curls. Scott then used his own clippers to shave the rest.

"I was holding her as I shaved the last part, and when I was done, Emrie reached up to feel her head," Scott says. "I thought surely that she was going to cry, but she just reached over and touched my head and said, 'Just like daddy." he adds.

Today, Emrie is healthy and happy and can often be found playing with her brothers and sisters. She even got her curls back.



Upon sharing his daughter's story, WSB quickly made Emrie a representative for Care-a-Thon, encouraging listeners to contribute to their cause.

In July, WSB aired their 18th annual Care-a-Thon, and the Buchanans were invited to tell Emrie's story during the broadcast.

On behalf of Children's Healthcare, Aflac sent out a mail piece in September featuring Emrie's story in an effort to raise money for the children's hospital.

The Buchanan family also is one of two families asked to represent Aflac nationally in New York on Sept. 9-11. Emrie was invited to ring the opening bell for the New York Stock Exchange on Sept.10 to kick off Childhood Cancer Awareness Month.

If you are interested in making contributions, visit choa.ora/wsb. Your contribution will benefit Children's Healthcare of Atlanta, and aid children like Emrie with their battle against cancer!

Emrie was invited to ring the opening bell for the New York Stock Exchange in September to kick off Childhood Cancer Awareness Month.

After using his clippers to shave his daughter Emrie's head, Scott says she reached up to feel her head. "I thought surely that she was going to cry, but she just reached over and touched my head and said, 'Just like daddy,'" he says.

Emrie,

survivor of acute myeloid leukemia



EFFICIENCY 101 A REBATE resource

GreyStone offers members several rebates. Visit *greystonepower.com/rebates* to learn more:

- ENERGY STAR Smart Thermostat Program: GreyStone members who own their homes and install an ENERGY STAR smart thermostat, or install an ENERGY STAR-rated HVAC system with a smart thermostat, will be eligible to receive a \$100 rebate. Qualifying thermostats can be found on *www.energystar.gov*.
- Gas to electric conversion rebates: Some residential members may be interested in converting gas water heaters and furnaces to electric. GreyStone has two rebates for this.
 - If the requirements are met, the member becomes eligible for either a \$400 or \$200 rebate after converting a water heater from gas to electric.
 - By meeting the requirements, members become eligible for either a \$600 (ENERGY STAR-rated) or \$300 (non-ENERGY STAR-rated) rebate when changing from gas heat to an electric heat pump or dual fuel.
- Propane water heater replaced with electric:
- Rebate of \$500 for water heater with 12year or better limited warranty.
- Rebate of \$300 for water heater with less than 12-year limited warranty.
- Rebate of \$500 for Marathon or Heat Pump water heater.





EMC SECURITY TURNS 20

Twenty years ago, two neighboring electric co-ops, Jackson EMC and Walton EMC, started a home security business called EMC Security. In October 2006, GreyStone Power joined as a partner in the cooperative-owned business.

Today, EMC Security provides more than just security systems. Its services also include home technology and medical alert devices. They offer monthly monitoring for \$16.95, with no contract required. Learn more about what EMC Security can do for you at *www.emcsecurity.com*.

Improving Service For greystone members



Download our payment app

Visit the App Store or Google Play on your mobile devices to download the GreyStone Power app. Just search for GreyStone Power. The app makes payments simple—just a few taps on your phone.

Along with paying your bill, the GreyStone Power app can also show billing history, verify payments and display electricity use. All this conveniently on your phone, tablet or all your devices!

Stay connected to your cooperative and take control of your account with this handy payment app. See contest details on the back of this issue.

Power's out? Try Outage Helper

For those rare times when you experience a power outage, the Outage Helper app can assist you.

Once the app is downloaded and you register your account, you can report an outage, receive live restoration times and view an outage map. The map lists the number of outages in each county served by GreyStone.

Registration is only necessary the first time you use the app, and then it is saved for future use. Make sure to allow push notifications, so GreyStone can send you restoration times.

Like the GreyStone Power app, this app is also available through the App Store or Google Play on your mobile devices. Just search for GreyStone Power.



Board Election Candidates

Annually, three of the nine positions of GreyStone's Board of Directors are elected by members. Every member may vote on every position. The election will be by voice vote at the Annual Meeting on Saturday, Oct. 13. The three incumbent candidates below were nominated by the Nominating Committee. No members ran by petition. For more information, visit greystonepower.com.



Genevieve B. Cole | *District 1, Paulding, Bartow*

Genevieve B. Cole was elected to the Board in 2015. Cole has served the banking industry through a 44-year banking career in Paulding County and has held numerous leadership roles as President, CEO, EVP and bank director for 18 years. She is currently continuing her service as a community banker with Small Town Bank as the Paulding County President. She is a graduate of Chattahoochee Technical College as well as C&S Lending School, Georgia Banking School, Commercial Lending School and the LSU Graduate School of Banking. A native of Paulding County, she lives in Dallas where she serves in numerous nonprofit organizations. In her first three years of

service as a Board member of GreyStone, Cole completed her studies and achieved the Credentialed Cooperative Director Certificate awarded by the National Rural Electric Cooperative Association (NRECA) and has completed the second level, Board Leadership Certificate, with NRECA.

"These 15 robust series of educational courses have been instrumental in my better understanding the operations of a cooperative in order to enhance GreyStone and my service to the Board, which has been a privilege," she says.



Neal Dettmering | District 4, Carroll, Douglas

Neal Dettmering was elected to the Board in October 2015. He served as Judge of the State Court of Douglas County from 2001-2017, retiring in 2017. He now serves part-time as a Senior Judge in various Courts. He practiced law privately in Douglasville from 1974 through 2001. He previously served GreyStone as General Legal Counsel from 1992 to 2001, also serving as Treasurer and Chairman of the Georgia Electric Membership Counsel Association during that time.

He earned a Doctorate from the University of Georgia School of Law and a Bachelor of Science in Education from Auburn University, where he was a defensive lineman for the Auburn Tigers. He served his community through the Boy Scouts of America, the Douglas County Chamber of Commerce and the Rotary Club. He coached youth sports and served in supportive roles at his church. Neal and his family reside in Winston.

"I joined the GreyStone Board to expand my community involvement. I enjoy serving as a GreyStone Director. It allows me to use my training and experience to help continue the services GreyStone provides to the communities it serves, both in its capacity as a power supplier and as a corporate citizen. My varied experience, particularly my past experience as GreyStone's legal counsel and my service with the Georgia EMC Association, has allowed me to better understand GreyStone's functions and responsibilities, and to make more informed decisions regarding GreyStone's operations," he says.



Jim Johns | District 8, Douglas

Jim Johns has served GreyStone members as a Director since 2009. He currently serves as Secretary-Treasurer on the Board, formerly having served as Vice-Chair. A Delta Airlines employee since 1979, he worked as a Flight Training Procedures Instructor and retired with more than 33 years of service. Prior to working at Delta, he was a vocational teacher at Douglas County High School and also taught adult education programs.

Jim is a U.S. Army veteran, having served in Vietnam. He earned a Master's degree from Purdue University and an Educational Specialist Degree from Georgia State University. He has been a resident of Lithia Springs since 1984.

He has served on the Board of Elders and Deacons for the First Christian Church of Mableton and continues to be an active member of the congregation.

"GreyStone is a leader among cooperatives and the utility industry as a whole, as well as being an outstanding community partner. I am pleased to serve GreyStone members as their representative on the Board. When decisions are made, the needs and desires of our members are always at the forefront," he says.

GreyStone Nondiscrimination Statement

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (Not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at How to File A Program Discrimination Complaint and at any USDA office or write a letter addressed to USDA and provide in the letter all

OFFICIAL NOTICE OF GREYSTONE POWER CORPORATION'S ANNUAL MEETING OF MEMBERS **SATURDAY, OCT. 13, 2018**

The Annual Meeting of Members of GreyStone Power Corporation will be held Saturday, Oct. 13, 2018, at the GreyStone Power Corporation headquarters facility at 4040 Bankhead Highway, Douglasville, Ga. Our physical address is changing to 11490 Veterans Memorial Highway.

Registration will begin at 8 a.m. and the meeting will begin at 11 a.m. The business portion of the meeting will be conducted in the following order:

- 1. Reports of Officers, Directors and President/CEO; 2. Results of the election of Directors to serve three-year terms from Districts 1, 4 and 8;
- 3. Any and all other business which may properly come

lender.





of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.

USDA is an equal opportunity provider, employer, and

before the membership at this meeting.

Your cooperative exists solely to serve its members, and we hope you will take an active role through your participation in the Annual Meeting. Please come and bring your family.

This Official Notice is hereby issued in accordance with your Bylaws this 27th day of August, 2018, by:

fames M.

James M. Johns, Secretary/Treasurer

Visit your co-op for fun and festivities Oct. 13!

DON'T MISS THE ANNUAL MEETING!

You and your family are invited to visit GreyStone on Saturday, Oct. 13, at 8 a.m., for the co-op's Annual Meeting of Members. Each year on the second Saturday in October, families gather for fun activities for children, a health fair, energy efficiency seminars, a musical performance and more!

The free event is open to all members and their families who receive electricity from GreyStone and will be held at the co-op's main office in Douglasville. Please note that our physical address is changing from 4040 Bankhead Highway to 11490 Veterans Memorial Highway. We are in the same location, at the intersection of that highway and North Burnt Hickory Road, and are across from Beulah Baptist Church.

The Expo tent will feature energy efficiency information and Co-op Connections® Card (CCC) vendors. Energy efficiency experts will share tips to reduce your energy use. Energy efficiency seminars will take place in the tent at 8:30 and 9:30 a.m.

Chris Golden (pictured top right) will perform for members at 9:45 a.m. Golden had a No. 1 song, "Less of Me," on the Christian Country Top 40 in March. He was the 2018 Absolutely Gospel Music's Country Gospel Artist of the Year.

The Annual Meeting kicks off with a free Chick-fil-A biscuit, served from 8-10 a.m., and wraps up with a business meeting to update members on the status of their cooperative.

This year's health fair will provide members with screenings and free or low-cost benefits such as flu shots, massages, glucose and total cholesterol screenings, and hands-only CPR demos.

The business meeting will be held at 11 a.m., followed by door prizes and the grand-prize giveaway, a truck retired from the GreyStone fleet.

An election will be held by voice vote for three uncontested board directors continuing their service to members. Learn more about the incumbent directors on page G.

Bring your electric bill to simplify registration, which will be open from 8-11 a.m. The member (whose name is on the bill) must be present to register. You cannot register for someone not in attendance, or if you are not the GreyStone member of record.

Visit greystonepower.com to learn more!

Member Dennis Johnson, left, was the winner of last year's arandprize giveaway, a truck retired from the GreyStone fleet.





vou could win \$5500

Download and use GreyStone Power's free mobile payment app or Outage Helper app in October and November for a chance to win \$500 or an Amazon Echo!

Use the mobile payment app to securely pay your bill and see your account info and use history.



With the Outage Helper app, you can report an outage, receive restoration updates and view the outage map.

Download today by searching "GreyStone Power" in your app store.