ENERGIZING YOUR

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IF YOU HAVE DRIVEN DOWN HIGHWAY 92 BETWEEN DOUGLAS AND PAULDING COUNTIES RECENTLY, YOU HAVE PROBABLY SEEN GREYSTONE'S NEW HEADQUARTERS BEING BUILT. CONTINUE TO VISIT GREYSTONEPOWER.COM/NEWHQ TO SEE PICTURES OF THE PROGRESS. GREYSTONE WILL INCUR NO NEW DEBT TO CONSTRUCT THE NEW FACILITY.

PANDEMIC UPDATE

GREYSTONE POWER HAS IMPLEMENTED ACTIONS AND CONTINUES TO ADJUST OUROPERATIONS TO ENSURE THE SAFETY OF OUR MEMBERS AND EMPLOYEES. WE ENCOURAGE MEMBERS TO CONDUCT BUSINESS VIA OUR WEBSITE, APPS OR PHONE. April 2020

MAKING LIFE BETTER

At GreyStone Power, we are continuously striving to improve as a company. A year ago, we changed our mission/vision statement to: Making life better in the communities we serve. This is at the core of our business as an electric cooperative.

One way we have been improving service is by adding payment kiosks throughout our service area. There are 15 kiosks for members to use as a convenient fee-free way to pay their bills. In May, another kiosk will be added in the new Go Energy Financial Credit Union office opening in Dallas.

We have been working on different system improvements in order to make our system more reliable for members as well.

To date, we have switched out 60 percent of our outdoor lights to LEDs. These new lights emit better quality lighting with improved reliability and better visibility with the white light source. The EPA is also encouraging electric utilities to become more energy efficient. Our efforts will continue over the next few years to complete the LED project.

GreyStone also focuses on right-of-way, which means cutting back trees and their limbs that are too close to power lines. This helps reduce the chance of them coming down and creating a power outage during a storm.

Another right-of-way project is clearing around padmounted transformers. Shrubs and structures should be 10 feet away from the transformer doors and three feet away from the sides.

GreyStone employees work hard every day to give our members the best service possible. That is just another way we are making life better. VISIT US AT WWW.GREYSTONEPOWER.COM TO LEARN MORE!



We are here for you, 365 days a year. #THANKALINEMAN

GreyStone Power is an equal opportunity provider and employer



CONNEC

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at How to File a Program Discrimination Complaint and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: *program.intake@usda.gov*.

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